



Smithsonian *National Museum of Natural History*

How to Purchase Tickets for Natural History's Butterfly Pavilion

[Ticket Website](#)

- Tickets are required only for the Butterfly Pavilion Wednesday - Monday. Tuesdays are free but tickets are required and can be obtained each Tuesday at the Butterfly Pavilion Box Office. The Exhibit surrounding the Pavilion, *Partners in Evolution*, does not require a ticket.
- The [Ticket Website](#) lists all dates and entry times for the current Month. Select the date and time you wish to purchase tickets by clicking on the light blue **Buy Tickets** link next to your choice.
 - Same-day tickets may not be purchased online. Call Toll Free 866.868.7774 to order by phone; place TTY orders at 202 633-8850; or visit an IMAX box office at the National Museum of Natural History or at the Air and Space Museum.
- The next screen will ask you for the total number of tickets; everyone aged 2 and over requires a ticket. Simply select the total number of tickets you wish to purchase for that show and click the

CONTINUE

 button.
- On this next page, select the appropriate number of tickets for each type and then click the

CONTINUE

 button. (*NOTE! If you select Senior or Youth rate tickets, you will need to adjust the number of Adult tickets.)
 - Pricing Options:
 - Admit 1 = standard adult ticket (13-59 years)
 - Senior = 60+ years
 - Youth = 2-12 years
 - Group rates are available for parties of 10 or more. Please call 866.868.7774 to speak to a group sales reservation agent. PLEASE NOTE: One adult is required to accompany every 10 children or students admitted to the Butterfly Pavilion.
- Once you enter the number of tickets and click "Continue" you will be brought to a Sale Summary page. Review your order carefully. Please note all applicable fees will be listed at this time. All phone and Internet purchases will be charged handling fees. Once ordered, neither the tickets nor the handling fee(s) can be refunded.
 - Please verify the number and types of tickets you have requested. If you wish to change the number or type of tickets, click **Choose a Different Price Level** at the bottom of the page and change your order.
 - Please verify the date and time. If you need to make any changes, select: **Choose a Different Event**. This will take you back to the show selection page.
 - Once you have verified that your order is correct, click the

CONTINUE

 button.
- Enter your contact and billing information. You must fill out all boxes marked with an asterisk. You will have one more chance to review your order. Then select

BUY TICKETS

- Your credit card will be charged at this time.
- Once the purchase has been processed, you will see a confirmation page. Please print the confirmation page and **bring it with you** to pick up your tickets.
- No Refunds or Exchanges.

Picking Up Tickets That Have Been Purchased Online Or By Telephone

- Reserved tickets may be picked up at any at a Natural History Museum box office, or, until the day before your visit, at any Smithsonian Theater Box Office. Please bring your confirmation sheet with you at the time you pick up the tickets.