



Smithsonian *National Museum of Natural History*

How to Purchase Tickets for Natural History's Butterfly Pavilion

Tickets are required for the Butterfly Pavilion Wednesday - Monday. Tuesdays are free but tickets are required and can be obtained each Tuesday at the Butterfly Pavilion Box Office. The Exhibit surrounding the Pavilion, *Partners in Evolution*, does not require a ticket. You may purchase tickets in advance at the Museum, on our Ticket Website, or by telephone. Same day tickets may also be available at the Museum or on the Ticket Website.

The **Ticket Website** lists all dates and entry times for the next two weeks. Select the date and time you wish to purchase tickets by clicking on the "Buy Tickets" link in the blue box to the right of the date and time you choose.

The next screen will ask you for the number of tickets for each age group. Everyone aged 2 and over requires a ticket. No more than 10 tickets may be ordered in a single transaction.*

Pricing Options:

- | | |
|--|---|
| <input type="checkbox"/> Adult = (13-59 years) \$ 6.00 | There will be additional charges of \$1.50 per ticket and \$2.00 for the transaction. |
| <input type="checkbox"/> Senior = 60+ years \$ 5.50 | |
| <input type="checkbox"/> Youth = 2-12 years \$ 5.00 | |

When you have entered the number of tickets, click the **CONTINUE** button.

A Shopping Cart page will open listing each ticket in your order and the handling fees. Review your order carefully. If you need to make changes, click on the **REPLACE** button, entering again the number of each type of ticket. Once purchased, neither the tickets nor the handling fee(s) can be refunded.

When you agree the information is correct, click the **CONTINUE** button.

You will be asked to enter your e-mail address and a password to continue. Then you will be asked to enter your contact and billing information. You must fill out all boxes marked with an asterisk. You will have one more chance to review your order. No refunds or exchanges will be made after this point.

When you agree the information is correct, click the **CONTINUE** button.

Your credit card will be charged at this time.

Once the purchase has been processed, you will see a confirmation page. Please **print the confirmation page** and **bring it with you to pick up your tickets.**

Picking Up Tickets That Have Been Purchased Online Or By Telephone

Reserved tickets may be picked up at any at a Natural History Museum box office, or, until the day before your visit, at any Smithsonian Theater Box Office. Please bring your confirmation sheet with you at the time you pick up the tickets.

Tickets are also available at the Museum or by telephone. Call toll free 866.868.7774 to order by phone; (handling charges will be applied). Place TTY orders at 202 633-8850; or visit an IMAX box office at the National Museum of Natural History or at the Air and Space Museum.

* **Group rates** are available for parties of 10 or more if ordered two weeks in advance. Please call 866.868.7774 to speak to a group sales reservation agent. PLEASE NOTE: One adult is required to accompany every 10 children or students admitted to the Butterfly Pavilion.